

EXHIBIT A

6. Please attach a sheet designating contact persons to work with Staff on the following:

- h) Issues related to processing this application
Andrew Nanaa, Chief Technical Officer
Box 219
Buckingham, PA 18912
518-424-1075 Phone
410-280-5502 Fax
Knana@att.net
- i) Consumer issues
Mike Davis, Chief Financial Officer
3 Muir Woods Court
Annapolis, MD 21403
410-598-9291 Phone
877-598-9291 Toll Free
410-280-5502 Fax
mdavis@insitesolutions.us
- j) Customer complaint resolution
Mike Davis, Chief Financial Officer
3 Muir Woods Court
Annapolis, MD 21403
410-598-9291 Phone
877-598-9291 Toll Free
410-280-5502 Fax
mdavis@insitesolutions.us
- k) Technical and service quality issues
Andrew Nanaa, Chief Technical Officer
Box 219
Buckingham, PA 18912
518-424-1075 Phone
410-280-5502 Fax
Knana@att.net
- l) "Tariff" and pricing issues
Andrew Nanaa, Chief Technical Officer
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518-424-1075 Phone
410-280-5502 Fax
Knana@att.net
- m) 9-1-1 issues
Andrew Nanaa, Chief Technical Officer
Box 219
Buckingham, PA 18912
518-424-1075 Phone
410-280-5502 Fax
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- n) Security/law enforcement
Andrew Nanaa, Chief Technical Officer
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